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FAX COVER LETTER

June 2, 2004

TO: Mail Stop Amendment
COMPANY: U.S. Patent and Trademark Office
PHONE:
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FROM: Steven C. Lieske
DIRECT DIAL: 612.607.7508
EMAIL: Slieske@oppenheimer.com
RE: Serial No. 09/264,091
Attorney Docket No. 60021-329601

COMMENTS: I hereby certify that this correspondence is being transmitted by facsimile to "Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450" via facsimile number 703-872-9306 on June 2, 2004.

Ann Pommier

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Serial #: 09/364,091
In reply to Office action mailed: February 2, 2004
page 1 of 11

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Serial #: 09/364,091
Applicant: Roy A. Underwood
Filed: July 30, 1999
Title: MANAGING USER INFORMATION ON AN E-COMMERCE SYSTEM (as amended herein)

TC/AU: 2135
Examiner: Wu, Allen S.
Docket #: 60021-329601

CERTIFICATE OF TRANSMISSION

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Ann Pommier

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450,
Alexandria, VA 22313-1450

AMENDMENT

In response to the Office action mailed 2 February 2004, please accept the following amendments and arguments.